

(Per ILA Approval Requirements)

- CA Approval
 JB Approval

REVISED 9/15/14

Amendment 372 Contract No. 229944

To the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System

This Amendment 372 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 11th day of MAY, 2016, by and between Vix Technology (USA) Inc (formerly known as ERG Transit Systems (USA) Inc), a California corporation and wholly owned subsidiary of Vix Mobility Pty Ltd, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit") *DWT*
2. King County ("King County") *VIT*
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF")

Recitals

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.

- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor to add functionality to Call Center Web (CCW), Cardholder Web (CHW) and Customer Service Terminal (CST) to allow transfer of E-Purse value from one card to another. This work is performed per PA-ROF *E-Purse Value Transfer (RFI 725 ORCA)* v7.0 as approved by the Agencies on April 15, 2016.
- C. The Parties agree that the Work necessary to modify the ORCA system as directed will be performed and compensated as described below.

Agreement

Section 1.0 Description of Work

The Contractor will perform all necessary work to design, develop, test and implement new functionality which will provide the ability to transfer E-Purse value from one card to another on the Call Center and Cardholders websites as well as the CST.

General

- 1.1 E-Purse transfer will not be available for disposable fare cards.
- 1.2 E-Purse transfer will not be permitted on Business Account cards but will be permitted on disassociated Business Account cards.
- 1.3 E-Purse transfer will only be permitted for retail to retail cards (this includes disassociated Business Account cards)
- 1.4 E-Purse transfer where the source card has been blocked is permitted but cannot be blocked with a permanent blocking reason (from SEA-09534 PA-ROF Card and Stock Flow Changes RFI 701 ORCA, A-278; Blocked: Replaced, Blocked: Refunded, Blocked: Defective Replaced, Blocked: Defective Transferred, Blocked: Defective Refunded, Blocked: Card Surrendered, Blocked: Permanent, Blocked: Transferred and Blocked: CIPP Defective). This will apply even for these work orders that have expired.
- 1.5 E-Purse transfer will be permitted where the source card or target card has been previously physically unblocked.
- 1.6 The source card must exist in the OLS and cannot be closed off.
- 1.7 The target card must be active (i.e. unblocked, must exist in the OLS and not be closed off).
- 1.8 E-Purse transfer will not be permitted when the amount to be transferred to the target card causes its balance to exceed the system defined maximum E-Purse balance (\$300).
- 1.9 In a card not present E-Purse transfer scenario, the E-Purse balance will be actioned to the target card following the deferment period. This will include the E-Purse balance determined by the system following the deferment period and any pending remote E-Purse add values. Any pending remote E-Purse add values on the source card will be marked as superseded. Please note, given that the E-Purse balance on the source or target card may be different than what was calculated when the E-Purse transfer was initiated following the deferment period, there is a possibility that the generated remote E-Purse add value may

cause the target card's E-Purse balance to exceed the maximum limit. If this is the case, the action will not be applied to the card until the target card's E-Purse balance and action will result in a value less than the maximum limit.

1.10 In a card not present E-Purse transfer scenario, a Block Card work order will be created to block the source card (as per existing functionality). The blocking reason will be Blocked: Transferred (see SEA-09534 PA-ROF Card and Stock Flow Changes RFI 701 ORCA, A-278).

1.11 In a card present E-Purse transfer scenario, the source card will be blocked with the blocking reason Blocked: Transferred (see SEA-09534 PA-ROF Card and Stock Flow Changes RFI 701 ORCA, A-278).

1.12 An E-Purse Transfer work order will be generated for the target card in a card not present E-Purse transfers. The card serial number will be that of the target card and the order description will reference the source card and the E-Purse amount that was transferred (the amount will be displayed after the deferment period has completed).

1.13 The E-Purse Transfer work order will be added as an order type where work orders can be searched (i.e. AGW, CCW).

1.14 In a card present E-Purse transfer scenario, the E-Purse balance as read physically from the source card will be transferred immediately to the target card (given that other validation conditions are met).

1.15 E-Purse transfer will be permitted when the source card only has E-Purse. It will not be permitted when the source card has any active pass or multi-ride products, this includes;

- (a) active passes (current or future validity periods)
- (b) dormant passes (i.e. All Day passes)
- (c) multi-rides within the validity period (even if the multi-ride has no rides)
- (d) any pass or multi-ride product that is autoload enabled (includes expired products that are autoload enabled)
- (e) the above scenarios where the product is blocked

The exception to this rule is to allow E-Purse transfer on disassociated Business Account cards with Passport or Commercial Account products.

1.16 E-Purse transfer will not be permitted when the E-Purse on the source card is autoload enabled. This includes; Remote E-Purse transfers (i.e. via the CCW and CHW) will be permitted when the E-Purse on the source card is autoload enabled. This also includes pending or expired autoload cancel or autoload enable work orders. This does not apply to the CST where E-Purse autoloads must be cancelled prior to being able to perform an E-Purse transfer.

- (a) pending autoload cancel work orders, which must be completed before E-Purse transfer can be performed (i.e. the autoload cancellation has been physically applied to the card and the work order has been completed)
- (b) pending autoload enable work orders

This does not apply to card present E-Purse transfer on the CST (see 1.18)

DWT
VIT
OAB
RFCS

1.17 In a card not present E-Purse transfer scenario, the following additional items will be checked on the source card, and if found, E-Purse transfer will not be permitted;

- (a) any pending pass (includes multi-ride) remote add values
- (b) any pass or multi-ride product with a pending autoload enable work order

(c) any pending reimburse E-Purse work orders

1.18 In a card present E-Purse transfer scenario, given the CST will redeem any actions available in CD to the source card, pending work orders for the source card (specifically, work orders that are pending/in progress but do not have actions in the CD in use at the CST at that given time) will not be available to transfer to the target card.

1.19 Online transaction history for the e-Purse transfer will indicate, for the source card, the source card serial number and the target card serial number. For the target card, it will indicate the source card serial number and the amount transferred. In a card not present scenario, the transactions indicating the amount transferred will be generated after the deferment period.

1.20 E-Purse transfer will not be permitted when the E-Purse is blocked on either the source or target card.

1.21 E-Purse transfer will not be permitted when either the source or target cards have an outstanding non-sufficient funds event (repaid or written off non-sufficient fund events will be permitted).

1.22 The E-Purse balance on the source card is not updated following an E-Purse transfer (i.e. its balance will remain).

1.23 E-Purse transfer will be permitted between cards that have different passenger types.

1.24 There will be no fee charged for an E-Purse transfer.

1.25 Add value transactions associated E-Purse transfers will not settle.

1.26 Expired E-Purse Transfer work orders will be subject to the existing unredeemed process (i.e. these add value transactions will settle between the Float and Cardholder Claim accounts).

1.27 Expired E-Purse Transfer work orders will available for reactivation (on the CCW). Add value transactions associated with these reactivations will be settled (this will follow existing reactivation business rules).

1.28 The Agency Website card block functionality will be updated to allow Vix service desk staff the ability to unblock permanently blocked cards. This functionality will not be available to Agency users.

Call Center Website

1.29 E-Purse transfer will not be available on the CCW when in training mode.

1.30 E-Purse transfer will be available on the CCW to all Agencies.

1.31 E-Purse transfer will be available to regular and supervisor CCW users.

1.32 In a card not present E-Purse transfer scenario on the CCW, both cards need to be registered to a primary cardholder and the source and target card must either have the same primary cardholder or associated cardholder (i.e. the primary cardholder on the source card can be the associated cardholder on the target card).

1.33 An E-Purse Transfer button will be displayed on the left navigation bar of the CCW when a call has been started.

1.34 E-Purse Transfer must be the only transaction in the shopping.

1.35 Once selected, an E-Purse Transfer page will be invoked. This page will list the cardholder's registered cards (both primary and associated) that are and are not eligible for E-Purse transfer given preliminary validation checks. Depending on performance measurements done at the time of development, process intensive performance checks may not be performed at this.

1.36 Once a valid source card has been selected from the initial E-Purse Transfer page, the system will perform further validation checks on that card.

1.37 Once the source card has been validated for E-Purse transfer, the E-Purse Transfer page will list the target cards that are and are not eligible for E-Purse transfer.

1.38 Once the target card has been selected, the system will perform further validation checks (i.e. to ensure that the E-Purse balance being transferred from the source card to the target card does not result in the target card's E-Purse balance exceeding the maximum allowed balance).

1.39 If the final validation check between the source and target card passes, the user will be prompted to confirm the transfer. The confirmation page will detail the source card serial number, target card serial number, and the E-Purse balance to be transferred at the time (this value may change once the deferment period has completed)

1.40 Upon confirmation of the E-Purse Transfer, a Receipt page will be invoked. The Work Order number, source card serial number and target card serial number will be displayed. The E-Purse balance transferred will not be displayed.

1.41 For E-Purse transfers performed at the CCW and CHW, an email will be sent to the cardholder's email address, if available, stating the source and target card serial numbers and the date of the transfer. Agencies to provide email text.

Cardholder Website

1.42 E-Purse transfer will only be available on the secure (logged in) section of the CHW.

1.43 In a card not present E-Purse transfer scenario on the CHW, both cards need to be registered to a primary cardholder and the source and target card must either have the same primary cardholder or associated cardholder (i.e. the primary cardholder on the source card can be the associated cardholder on the target card)

1.44 An E-Purse Transfer button will be displayed on the left navigation bar of the CHW when the user is logged under My ORCA.

1.45 E-Purse Transfer can be the only transaction in the shopping cart.

1.46 Once selected, an E-Purse Transfer page will be invoked. This page will list the cardholder's registered cards (both primary and associated) that are and are not eligible for E-Purse transfer given preliminary validation checks. Depending on performance measurements done at the time of development, process intensive performance checks may not be performed at this time.

1.47 Once a valid source card has been selected from the initial E-Purse Transfer page, the system will perform further validation checks on that card.

1.48 Once the source card has been validated for E-Purse transfer, the E-Purse Transfer page will list the target cards that are and are not eligible for E-Purse transfer.

1.49 Once the target card has been selected, the system will perform further validation checks (i.e. to ensure that the E-Purse balance being transferred from the source card to the target card does not result in the target card's E-Purse balance exceeding the maximum allowed balance).

1.50 If the final validation check between the source and target card passes, the user will be prompted to confirm the transfer. The confirmation page will detail the source card serial number, target card serial number, and the E-Purse balance to be transferred at the time.

1.51 Upon confirmation of the E-Purse Transfer, a Receipt page will be invoked. The Work Order number, source card serial number and target card serial number will be displayed. The E-Purse balance transferred will not be displayed.

1.52 The E-purse Balance field on the Cardholder Website My Cards page, Balance page and the Welcome page will display Transferred for transferred (source) cards (as being implemented in SEA-09513 PA-ROF Masking the Balance from a Blocked Card RFI 709 ORCA).

1.53 The Site Map will be updated to include the new E-Purse Transfer link.

Customer Service Terminal

1.54 E-Purse transfer will not be available on the CST when in training mode.

1.55 E-Purse transfer will be available on the CST to all Agencies.

1.56 E-Purse transfer will be available on the CST to Operator and Lead Operator users.

1.57 In a card present E-Purse transfer scenario on the CST (which is the only option provided in this change), both cards need to be registered to a primary cardholder, however, neither the primary cardholder, or if available, an associate cardholder, need to be the same.

1.58 The CST will not be able to perform E-Purse transfers where the source card is not present.

1.59 An E-Purse Transfer button will be available for selection on the Cardholder Services screen when a valid (i.e. unblocked) card has been presented and read. The CST will work upon the principle that the initially presented card is the target card. It must be physically present and not remotely searched.

1.60 E-Purse Transfer can be the only transaction in the shopping cart.

1.61 When the E-Purse Transfer button is pressed, the CST will prompt the user to present the source card.

1.62 Once the source card has been read, validation checks will be performed on the source and target card as well as balance checks on the E-Purse balance to be transferred.

1.63 If all validation checks pass, the user will be prompted to represent the target card. At this point, the source card will be physically blocked. Please note, the block reason assigned to the source card (Blocked: Transferred) is permanent and cannot be reversed.

1.64 Once the target card has been represented, the E-Purse balance as read from the source card will be immediately transferred to the target card.

1.65 Upon completing an E-Purse transfer at the CST, a new Purse Transfer receipt will be generated. It will be similar to the existing Replacement Card Request Receipt, except;

- (a) Receipt title will read PURSE TRANSFER RECEIPT
- (b) The Service reason will read “PURSE TRANSFER”, and
- (c) The transferred E-Purse balance will be shown on the line with “PRODUCT ADDED : PURSE” (E-Purse balance being transferred will not be displayed)

1.66 As referenced in RFI 701, the CST will allow the unblocking of cards blocked with permanent blocking reasons in a card present environment where the transaction either fails, or in the case of a transfer, the process is cancelled by the operator. This functionality will be extended to the E-Purse Transfer function

1.67 E-Purse Transfer functionality on the CST requires the web service to be operational (and thus, have connectivity to the OFS and OLS).

Documentation Updates

1.66 The Contractor will update system documentation which has been identified as:

- (a) SEA-01438 ORCA Cardholder Website Functional Specification
- (b) SEA-01539 ORCA Call Center Website Functional Specification
- (c) SEA-00031 Clearinghouse Services (DR 5) (Table 6: Settlement Processing Rules)
- (d) SEA-00045 Customer Service Terminal (DR 108)

Section 2.0 Schedule

2.1 The Work described in Section 1.0 will be completed in Maintenance Release 32.

Cardholder Website (CHW) functionality will be tested in the Regional Test Bed (RTB) but will not be promoted to production until the Agencies have fully tested Call Center Website (CCW) and Customer Service Terminal (CST) functionality in production.

The Agencies agree to activate the Cardholder Website (CHW) functionality within three (3) months of promoting Call Center Website (CCW) and Customer Service Terminal (CST) functionality to production, this assumes that any issues identified during the three (3) month period are corrected and implemented.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to amend the Contract as follows:

Section 3.0 Compensation Changes.

3. 1 The Parties have agreed to a cost-sharing payment scheme, whereby the total cost of the work is \$145,037. The total cost will be shared between two Milestone payments.

(a) **Milestone 1 MR 3233:** \$137,785 (95% of the work) with the satisfactory completion of all work in MR 3233. *DWT* *VIV* *LJG* *RFC5*

(b) **Milestone 2:** \$7,252 (5% of the work) after the successful activation of Cardholder Website (CHW) functionality within three (3) months of promoting Call Center Website (CCW) and Customer Service Terminal (CST) functionality to production. This assumes that any issues identified during the three (3) month testing period are corrected and implemented.

Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

VI. IMPLEMENTATION

SPECIAL PROGRAMS

LUMP SUM COST

Amendment No. 372

Add functionality to Call Center Web (CCW), Cardholder Web (CHW) and Customer Service Terminal (CST) to allow transfer of E-Purse value from one card to another.	\$137,785
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Milestone 1 MR 3233: \$137,785 (95% of the work) with the satisfactory completion of all work in MR 3233. *DWT* *VIV* *CAB* *RFC5*

Milestone 2: \$7,252 (5% of the work) after the successful activation of Cardholder Website (CHW) functionality within three (3) months of promoting Call Center Website (CCW) and Customer Service Terminal (CST) functionality to production. This assumes that any issues identified during the three (3) month testing period are corrected and implemented.

TOTAL	\$145,037
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Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Three Hundred and Seventy Two shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology (USA) Inc.

By: Doug W. Thiel
Its: General Manager
Date: 4/26/16

The Agencies

By: _____
Their: _____
On behalf of the Agencies
Date: _____

*Ctt
RFCS*

Central Puget Sound Regional Transit Authority

By: _____
Its: _____
Date: _____

City of Everett

By: _____
Its: _____
Date: _____

King County

By: _____
Its: _____
Date: _____

Kitsap County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Pierce County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Snohomish County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Washington State Ferries, acting through the Washington State Department of Transportation Ferries Division ("Washington State Ferries")

By: _____
Its: _____
Date: _____

Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Three Hundred and Seventy Two shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology(USA) Inc.

By: Dan Wil
Its: General Manager
Date: 4/26/16

The Agencies

By: _____
Their: _____
On behalf of the Agencies
Date: _____

Central Puget Sound Regional Transit Authority

By: [Signature]
Its: Doug Cet
Date: 5-3-16

City of Everett

By: _____
Its: _____
Date: _____

King County

By: _____
Its: _____
Date: _____

Kitsap County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Pierce County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Snohomish County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Washington State Ferries, acting through the Washington State Department of Transportation Ferries Division ("Washington State Ferries")

By: _____
Its: _____
Date: _____

Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Three Hundred and Seventy Two shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology (USA) Inc.

By: D. C. W. H.
Its: General Manager
Date: 4/26/16

The Agencies

By: _____
Their: _____
On behalf of the Agencies
Date: _____

Central Puget Sound Regional Transit Authority

By: _____
Its: _____
Date: _____

City of Everett

By: _____
Its: _____
Date: _____

King County

By: Clare Droe
Its: Deputy General Manager
Date: 5/9/16

Kitsap County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Pierce County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Snohomish County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Washington State Ferries, acting through the Washington State Department of Transportation Ferries Division ("Washington State Ferries")

By: _____
Its: _____
Date: _____

Section 4.0 Other Terms and Conditions

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IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology(USA) Inc.

By:

Its:

Date:



Dan Wil
General Manager
4/26/16

The Agencies

By:

Their:

On behalf of the Agencies

Date:

Central Puget Sound Regional Transit Authority

By:

Its:

Date:

King County

By:

Its:

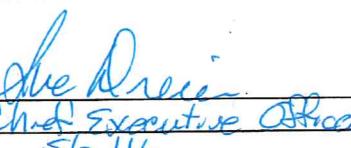
Date:

Pierce County Public Transportation Benefit Area

By:

Its:

Date:



Sue Dresen
Chief Executive Officer
5/2/16

Washington State Ferries, acting through the Washington State Department of Transportation Ferries Division ("Washington State Ferries")

By:

Its:

Date:

City of Everett

By:

Its:

Date:

Kitsap County Public Transportation Benefit Area

By:

Its:

Date:

Snohomish County Public Transportation Benefit Area

By:

Its:

Date:

Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Three Hundred and Seventy Two shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology(USA) Inc.

By: Dan Wil
Its: General Manager
Date: 4/26/16

The Agencies

By: _____
Their: _____
On behalf of the Agencies
Date: _____

Central Puget Sound Regional Transit Authority

By: _____
Its: _____
Date: _____

City of Everett

By: _____
Its: _____
Date: _____

King County

By: _____
Its: _____
Date: _____

Kitsap County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Pierce County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Snohomish County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Washington State Ferries, acting through the Washington State Department of Transportation Ferries Division ("Washington State Ferries")

By: _____
Its: _____
Date: 5/3/16

*Donna Beffell
Assistant Secretary*

Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Three Hundred and Seventy Two shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology (USA) Inc.

By: D. A. Wil
Its: General Manager
Date: 4/26/16

The Agencies

By: _____
Their: _____
On behalf of the Agencies
Date: _____

Central Puget Sound Regional Transit Authority

By: _____
Its: _____
Date: _____

City of Everett

By: J. L. Egger
Its: Transportation Services Director
Date: 4-29-16

King County

By: _____
Its: _____
Date: _____

Kitsap County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Pierce County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Snohomish County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Washington State Ferries, acting through the Washington State Department of Transportation Ferries Division ("Washington State Ferries")

By: _____
Its: _____
Date: _____

Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Three Hundred and Seventy Two shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology(USA) Inc.

By: D. H. T. L.
Its: General Manager
Date: 4/26/16

The Agencies

By: _____
Their: _____
On behalf of the Agencies
Date: _____

Central Puget Sound Regional Transit Authority

By: _____
Its: _____
Date: _____

City of Everett

By: _____
Its: _____
Date: _____

King County

By: _____
Its: _____
Date: _____

Kitsap County Public Transportation Benefit Area

By: Jill Powers
Its: Executive Director
Date: 4/27/2016

Pierce County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Snohomish County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Washington State Ferries, acting through the Washington State Department of Transportation Ferries Division ("Washington State Ferries")

By: _____
Its: _____
Date: _____

Section 4.0 Other Terms and Conditions

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IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology(USA) Inc.

By: Dave Wil
Its: General Manager
Date: 4/26/16

The Agencies

By: _____
Their: _____
On behalf of the Agencies
Date: _____

Central Puget Sound Regional Transit Authority

By: _____
Its: _____
Date: _____

City of Everett

By: _____
Its: _____
Date: _____

King County

By: _____
Its: _____
Date: _____

Kitsap County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Pierce County Public Transportation Benefit Area

By: _____
Its: _____
Date: _____

Snohomish County Public Transportation Benefit Area

By: Emmett Heath
Its: Emmett Heath, Chief Executive Officer
Date: 5-11-16

Washington State Ferries, acting through the Washington State Department of Transportation Ferries Division ("Washington State Ferries")

By: _____
Its: _____
Date: _____